A photograph of a man with grey hair and a beard, wearing a light blue button-down shirt, standing in a grocery store. He is leaning against a blue metal railing. In the background, there are shelves filled with various fruits like bananas, apples, and oranges. The store has a rustic feel with exposed pipes on the ceiling and yellow flowers hanging from the ceiling.

For
Small
Business



Select a Category:

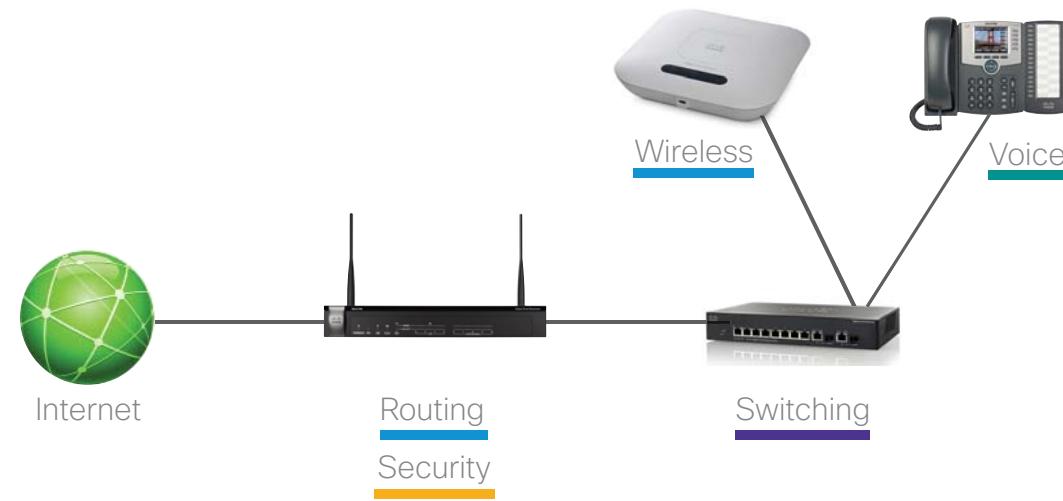
Switching
Routing & Wireless
Security
Voice
Service & Support

Cisco Small Business
Product Flipbook





Basic Network Components



Protect your investment with a limited lifetime warranty including one year of technical support and free software fixes for the term of the warranty.

100 Series Unmanaged Switches



For Small Business



Gigabit Ethernet

SKU	Description	Service SKU
SG100D-05	5-port 10/100/1000 Desktop Switch	CON-SBS-SVC1
SG100D-08	8-port 10/100/1000 Desktop Switch	CON-SBS-SVC1
SG100D-08P	8-port 10/100/1000 PoE Desktop Switch	CON-SBS-SVC1
SG100-16	16-port 10/100/1000	CON-SBS-SVC1
SG102-24	24-port Compact 10/100/1000 with 2 Combo Mini-GBIC Ports	CON-SBS-SVC1
SG100-24	24-port 10/100/1000 with 2 Combo Mini-GBIC Ports	CON-SBS-SVC1

Fast Ethernet

SKU	Description	Service SKU
SF100D-05	5-port 10/100 Desktop Switch	CON-SBS-SVC1
SF100D-08	8-port 10/100 Desktop Switch	CON-SBS-SVC1
SF100D-08P	8-port 10/100 PoE Desktop Switch	CON-SBS-SVC1
SF100D-16	16-port 10/100 Desktop Switch	CON-SBS-SVC1
SF100-16	16-port 10/100 Switch	CON-SBS-SVC1
SF100D-16P	16-port 10/100 PoE Desktop Switch	CON-SBS-SVC1
SF100-24	24-port 10/100 Switch	CON-SBS-SVC1
SF102-24	24-port 10/100 with 2 Combo Mini-GBIC Ports and 2 GE uplink ports	CON-SBS-SVC1

Dual-purpose port and combo mini-GBIC slot have one 10/100/1000 Ethernet port and 1 mini-GBIC/SFP based Gigabit Ethernet slot, 1 port active at a time

Cisco® 100 Series switches offer powerful network performance and expandability without complex configuration.



Switches

1 2 3 4 5 6 7 8 9



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The Cisco 200 Series Smart Switches provide basic managed features you need to support a business network at an affordable price.

200 Series Smart Switches



For Small Business

Gigabit Ethernet

SKU	Description	Service SKU
SLM2008T	(SG200-08) 8 10/100/1000 ports with PD and AC power	CON-SBS-SVC2
SLM2008PT	(SG200-08P) 8 10/100/1000 ports with PoE	CON-SBS-SVC2
SLM2016T	(SG200-18) 16 10/100/1000 ports and 2 combo mini-GBIC ports	CON-SBS-SVC2
SLM2024T	(SG200-26) 24 10/100/1000 ports and 2 combo mini-GBIC ports	CON-SBS-SVC2
SLM2024PT	(SG200-26P) 24 10/100/1000 ports with PoE and 2 combo mini-GBIC ports	CON-SBS-SVC2
SLM2048T	(SG200-50) 48 10/100/1000 ports and 2 combo mini-GBIC ports	CON-SBS-SVC2
SLM2048PT	(SG200-50P) 48 10/100/1000 ports with PoE and 2 combo mini-GBIC ports	CON-SBS-SVC2

Fast Ethernet

SKU	Description	Service SKU
SLM224GT	(SF200-24) 24 10/100 ports and 2 combo mini-GBIC ports	CON-SBS-SVC2
SLM224PT	(SF200-24P) 24 10/100 ports with PoE and 2 combo mini-GBIC ports	CON-SBS-SVC2
SLM248GT	(SF200-48) 48 10/100 ports and 2 combo mini-GBIC ports	CON-SBS-SVC2
SLM248PT	(SF200-48P) 48 10/100 ports with PoE and 2 combo mini-GBIC ports	CON-SBS-SVC2

Cisco® 200 Series switches use a number of redundancy and reliability features to help maximize network uptime.



The Cisco 200E switches speed up file transfer times, keep business applications available, and provide a reliable network infrastructure for business communications and connectivity needs.

200E Series Smart Switches



Gigabit Ethernet

SKU	Description	Service SKU
SF200E-24	24-Port 10/100 Smart Switch, 2 Combo Mini-GBIC Ports	CON-SBS-SVC2
SF200E-24P	24-Port 10/100 Smart Switch, 2 Combo Mini-GBIC Ports, PoE	CON-SBS-SVC2
SF200E-48	48-Port 10/100 Smart Switch, 2 Combo Mini-GBIC Ports	CON-SBS-SVC2
SF200E-48P	48-Port 10/100 Smart Switch, 2 Combo Mini-GBIC Ports, PoE	CON-SBS-SVC2

Cisco® 200E switches feature enhanced security, quality of service (QoS), and VLANs for traffic control and management capabilities.



Switches 1 2 3 4 5 6 7 8 9



Power over Ethernet easily and cost-effectively powers wireless access points, video cameras, and other network-connected endpoints.

300 Series Managed Switches (page 1 of 2)

For Small Business




Gigabit Ethernet

SKU	Description	Service SKU
SRW2008-K9	(SG300-10) 8 10/100/1000 ports and 2 combo mini-GBIC ports	CON-SBS-SVC2
SRW2008MP-K9	(SG300-10MP) 8 10/100/1000 ports with Maximum PoE and 2 combo mini-GBIC ports	CON-SBS-SVC2
SRW2008P-K9	(SG300-10P) 8 10/100/1000 ports with PoE and 2 combo mini-GBIC ports	CON-SBS-SVC2
SRW2016-K9	(SG300-20) 18 10/100/1000 ports and 2 combo mini-GBIC ports	CON-SBS-SVC2
SRW2024-K9	(SG300-28) 26 10/100/1000 ports with 2 combo mini-GBIC ports	CON-SBS-SVC2
SRW2024P-K9	(SG300-28P) 26 10/100/1000 ports with PoE and 2 combo mini-GBIC ports	CON-SBS-SVC2
SRW2048-K9	(SG300-52) 50 10/100/1000 ports and 2 combo mini-GBIC ports	CON-SBS-SVC2
SG300-10SFP-K9	(SG300-10SFP) 10-port Gigabit Managed SFP Switch	CON-SBS-SVC2
SG300-28MP-K9	(SG300-28MP) 28-port Gigabit Max-PoE Managed Switch	CON-SBS-SVC3
SG300-52P-K9	(SG300-52P) 52-port Gigabit PoE Managed Switch	CON-SBS-SVC3
SG300-52MP-K9	(SG300-52MP) 52-port Gigabit Max-PoE Managed Switch	CON-SBS-SVC3

Cisco® 300 Series switches offer enhanced switch features, including static Layer 3 routing, support for IPv6, and energy-efficient technology.



Switches 1 2 3 4 5 6 7 8 9



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Power over Ethernet easily and cost-effectively powers wireless access points, video cameras, and other network-connected endpoints.

300 Series Managed Switches (page 2 of 2)



Fast Ethernet

SKU	Description	Service SKU
SRW208-K9	(SF300-08) 8 10/100 ports	CON-SBS-SVC2
SRW208G-K9	(SF302-08) 8 10/100 ports and 2 combo mini-GBIC port	CON-SBS-SVC2
SRW208MP-K9	(SF302-08P) 8 10/100 ports with Maximum PoE and 2 combo mini-GBIC ports	CON-SBS-SVC2
SRW208P-K9	(SF302-08MP) 8 10/100 ports with PoE and 2 combo mini-GBIC ports	CON-SBS-SVC2
SRW224G4-K9	(SF300-24) 24 10/100 ports and 2 10/100/000 + 2 combo mini-GBIC ports	CON-SBS-SVC2
SRW224G4P-K9	(SF300-24P) 24 10/100 ports with PoE and 2 10/100/1000 + 2 combo mini-GBIC ports	CON-SBS-SVC2
SRW248G4-K9	(SF300-48) 48 10/100 ports and 2 10/100/1000 + 2 combo mini-GBIC ports	CON-SBS-SVC2
SRW248G4P-K9	(SF300-48P) 48 10/100 ports with PoE and 2 10/100/1000 + 2 combo mini-GBIC ports	CON-SBS-SVC2
SF300-24MP-K9	(SF300-24MP) 24-port 10/100 Max PoE Managed Switch	CON-SBS-SVC2

Cisco® 300 Series switches offer enhanced switch features, including static Layer 3 routing, support for IPv6, and energy-efficient technology.



Switches 1 2 3 4 5 6 7 8 9



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Advanced features for demanding environments at an affordable price.

ESW2 Series Advanced Managed Switches



For
Small
Business


Gigabit Ethernet

SKU	Description	Service SKU
ESW2-350G-52DC-K9	Cisco ESW2-350G-52DC 52-port Gigabit Advanced Managed Switch	CON-SBS-SVC3
ESW2-550X-48DC-K9	Cisco ESW2-550X-48DC 48-port Gigabit Stackable Advanced Managed Switch	CON-SBS-SVC3

Cisco® ESW2 Series switches are optimized for data center out-of-band (OOB) management deployment.



Switches 1 2 3 4 5 6 7 8 9



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Stack up to 192 ports in any combination and simplify management with the ability to manage the entire stack as a single unit.

500 Series Stackable Managed Switches

For Small Business




Gigabit Ethernet

SKU	Description	Service SKU
SF500-24-K9	24 10/100; 4 Gigabit Ethernet (2 Combo mini-GBIC + 2 1G/5G SFP)	CON-SBS-SVC2
SF500-24P-K9	24 10/100 PoE+; 4 Gigabit Ethernet (2 Combo mini-GBIC + 2 1G/5G SFP)	CON-SBS-SVC2
SF500-48-K9	48 10/100; 4 Gigabit Ethernet (2 Combo mini-GBIC + 2 1G/5G SFP)	CON-SBS-SVC2
SF500-48P-K9	48 10/100 PoE+; 4 Gigabit Ethernet (2 Combo mini-GBIC + 2 1G/5G SFP)	CON-SBS-SVC3
SG500-28-K9	24 10/100/1000; 4 Gigabit Ethernet (2 Combo mini-GBIC + 2 1G/5G SFP)	CON-SBS-SVC2
SG500-28P-K9	24 10/100/1000 PoE; 4 Gigabit Ethernet (2 Combo mini-GBIC + 2 1G/5G SFP)	CON-SBS-SVC2
SG500-52-K9	48 10/100/1000; 4 Gigabit Ethernet (2 Combo mini-GBIC + 2 1G/5G SFP)	CON-SBS-SVC3
SG500-52P-K9	48 10/100/1000 PoE; 4 Gigabit Ethernet (2 Combo mini-GBIC + 2 1G/5G SFP)	CON-SBS-SVC3
SG500X-24-K9	24 10/100/1000; 4 10 Gigabit Ethernet SFP+ (1G/5G/10G SFP+)	CON-SBS-SVC3
SG500X-24P-K9	24 10/100/1000 PoE; 4 10 Gigabit Ethernet SFP+ (1G/5G/10G SFP+)	CON-SBS-SVC3
SG500X-48-K9	48 10/100/1000; 4 10 Gigabit Ethernet SFP+ (1G/5G/10G SFP+)	CON-SBS-SVC3
SG500X-48P-K9	48 10/100/1000 PoE; 4 10 Gigabit Ethernet SFP+ (1G/5G/10G SFP+)	CON-SBS-SVC3

Cisco® 500 Series Stackable Managed switches provide the advanced capabilities needed to support growing business networks.



Switches 1 2 3 4 5 6 7 8 9



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MiniGBIC modules, more commonly known as SFP (Small Form Factor Pluggable) modules, are **hot-pluggable** media converters.

Switching Accessories (page 1 of 2)



10G Ethernet Fiber Transceivers

SKU	Description	Service SKU
SFP-10G-SR=	10G SFP+ transceiver	none
SFP-10G-LR=	10G SFP+ transceiver	none
SFP-10G-LRM=	10G SFP+ transceiver	none

5G/10G Copper Transceivers

SKU	Description	Service SKU
SFP-H10GB-CU1M=	10G/5G SFP+ transceiver	none
SFP-H10GB-CU3M=	10G/5G SFP+ transceiver	none
SFP-H10GB-CU5M=	10G/5G SFP+ transceiver	none

Add fiber-optic or Gigabit Ethernet connectivity to any switch that contains an SFP slot, to connect switches and increase the effective range of the device.



Switches 1 2 3 4 5 6 7 8 9



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MiniGBIC modules, more commonly known as SFP (Small Form Factor Pluggable) modules, are **hot-pluggable** media converters.

Switching Accessories (page 2 of 2)



For
Small
Business


SFP Transceivers

SKU	Description	Service SKU
MGBBX1	Gigabit Ethernet BX mini-GBIC SFP transceiver, 1310 nm wavelength, for single-mode fiber, distances up to 40 km	none
MGBLH1	Gigabit Ethernet LH mini-GBIC SFP transceiver, 1310 nm wavelength, for single-mode fiber, distances up to 500 m or 40 km	none
MGBLX1	Gigabit Ethernet LX mini-GBIC SFP transceiver, 1310 nm wavelength, for single-mode fiber, distances up to 10 km	none
MGBSX1	Gigabit Ethernet SX mini-GBIC SFP transceiver, 850 nm wavelength, for multimode fiber, distances up to 220 or 550 m	none
MGBT1	Gigabit Ethernet 1000BASE-T mini-GBIC SFP transceiver, category 5 copper, for distances up to 100 m	none
MFEBX1	100BASE-BX-20U mini-GBIC SFP transceiver, 1310 nm wavelength, for single-mode fiber, distances up to 20 km	none
MFEFX1	100BASE-FX mini-GBIC SFP transceiver, 1310-nm wavelength for multimode fiber, distances up to 10 km	none
MFELX1	100BASE-LX mini-GBIC SFP transceiver, 1310-nm wavelength for single-mode fiber, distances up to 2 km	none

Add fiber-optic or Gigabit Ethernet connectivity to any switch that contains an SFP slot, to connect switches and increase the effective range of the device.



Switches 1 2 3 4 5 6 7 8 9

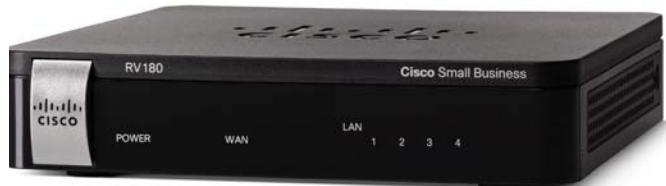


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The Cisco RV180 is an easy-to-use, affordable, high-performance VPN device that delivers highly secure broadband connectivity to multiple offices and remote employees.

Wired Routing



For Small Business


Wired Routers

SKU	Description	Service SKU
RV042	4-port Dual WAN VPN Router (Cisco ProtectLink Web optional –see license below)	CON-SBS-SVC2
RV042G-K9	4-port Gigabit Dual WAN VPN Router (Cisco ProtectLink Web optional –see license below)	CON-SBS-SVC2
RV082	8-port Dual WAN VPN Router (Cisco ProtectLink Web optional –see license below)	CON-SBS-SVC2
RV016	16-port Multi-WAN VPN Router (Cisco ProtectLink Web optional –see license below)	CON-SBS-SVC2
RV180-K9	4-port Gigabit VPN Security Router	CON-SBS-SVC2

See the security section for more information on web protection.

The RV180 provides essential business-class features such as Gigabit Ethernet, quality of service, support for IPv6, and the advanced security features required to build a small business network.



The Cisco WAP121 and WAP321 provide easy-to-install, robust access points to support an increasing number of devices and traffic.

Wireless Routing and Access Points



For Small Business


Wireless Routers

SKU	Description	Service SKU
RV110W	Wireless-N VPN Firewall	CON-SBS-SVC2
RV120W	Wireless-N VPN Firewall	CON-SBS-SVC2
RV215W	Wireless-N VPN Firewall	CON-SBS-SVC2
RV220W	Wireless Network Security Firewall	CON-SBS-SVC2
RV180W	Wireless-N Gigabit Security Router with VPN	CON-SBS-SVC2

Access Points

SKU	Description	Service SKU
WAP4410N	Wireless-N Access Point	CON-SBS-SVC1
WAP121	Single Radio 802.11n Access Point w/PoE	CON-SBS-SVC1
WAP321	Dual-Band Single Radio Access Point w/PoE	CON-SBS-SVC2
AP541N	Selectable Dual Band 802.11n Clustering Access Point	CON-SBS-SVC2
AP540N-CMK	Ceiling Mount Kit	none

See security section for more information on web protection.

Expanding your network with Cisco Small Business wireless access points is an easy way to connect staff, whether they're onsite or remote, to your business operations.



The Cisco WAP121 and WAP321 provide easy-to-install, robust access points to support an increasing number of devices and traffic.

Switching

Routing & Wireless

Security

Voice

Service & Support

Wireless Routing and Access Points

For Small Business


AP Accessories

SKU	Description
SB-PWR-12V	Cisco Small Business 12V Power Adapter
SB-PWR-INJ	Cisco Small Business Gigabit Power over Ethernet Injector

See security section for more information on web protection.

Expanding your network with Cisco Small Business wireless access points is an easy way to connect staff, whether they're onsite or remote, to your business operations.



Cisco Small Business Product Flipbook

Switching

Routing & Wireless

Security

Voice

Service & Support

The Cisco ISA500 Series Integrated Security Appliances are designed for businesses with fewer than 100 employees. They combine firewall, VPN, and optional intrusion prevention system (IPS), email, and web security capabilities.

Security Appliances



For
Small
Business


Security Appliances

SKU	Description	Service SKU
ISA550-BUN1-K9	Cisco Integrated Security Appliance 550 with 1 year comprehensive security subscription*	CON-SBS-SVC2
ISA550W-BUN1-K9	Cisco Integrated Security Appliance 550 with wireless and 1 year comprehensive security subscription*	CON-SBS-SVC2
ISA570-BUN1-K9	Cisco Integrated Security Appliance 570 with 1 year comprehensive security subscription*	CON-SBS-SVC2
ISA570W-BUN1-K9	Cisco Integrated Security Appliance 570 with wireless and 1 year comprehensive security subscription*	CON-SBS-SVC2
ISA550-BUN3-K9	Cisco Integrated Security Appliance 550 with 3 years comprehensive security subscription*	CON-SBS-SVC2
ISA550W-BUN3-K9	Cisco Integrated Security Appliance 550 with wireless and 3 years comprehensive security subscription*	CON-SBS-SVC2
ISA570-BUN3-K9	Cisco Integrated Security Appliance 570 with 3 years comprehensive security subscription*	CON-SBS-SVC2
ISA570W-BUN3-K9	Cisco Integrated Security Appliance 570 with wireless and 3 years comprehensive security subscription*	CON-SBS-SVC2

*Comprehensive security subscription includes:

Security Services	Description
Gateway Anti-Virus	Blocks wild spread viruses, spyware, malware
Spam Filter	Stops spam at the connection level
IPS	Blocks malicious attacks
Application Access Control	Blocks unproductive application usage
Network Reputation	Blocks malicious senders
Web URL Filter	Blocks unwanted web site access by category, domain, and URL
Web Threat Protection	Prevents dangerous web site access



Security

1

2



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Cisco Comprehensive Security works with select Cisco Small Business routing and security products to stop email spam, viruses and malware, block malicious websites, and control web access.

Cisco Small Business Comprehensive Security Services



Security Subscriptions

SKU	Description	Service SKU
L-ISA550-CS-1YR=	Cisco Comprehensive Security Subscription* for ISA550 Series – 1 Year	N/A
L-ISA570-CS-1YR=	Cisco Comprehensive Security Subscription* for ISA570 Series – 1 Year	N/A
L-ISA550-CS-3YR=	Cisco Comprehensive Security Subscription* for ISA550 Series – 3 Year	N/A
L-ISA570-CS-3YR=	Cisco Comprehensive Security Subscription* for ISA570 Series – 3 Year	N/A

*Comprehensive Security subscription includes:

Security Services	Description
Gateway Anti-virus	Blocks wild spread viruses, spyware, malware
Spam Filter	Stops spam at the connection level
IPS	Blocks malicious attacks
Application Access Control	Blocks unproductive application usage
Network Reputation	Blocks malicious senders
Web URL Filter	Blocks unwanted web site access by category, domain, and URL
Web Threat Protection	Prevents dangerous web site access

To protect your investment, we offer Cisco Small Business Comprehensive Security service, an affordable, comprehensive service that provides peace-of-mind coverage.



Cisco Small Business Product Flipbook

Switching

Routing & Wireless

Security

Voice

Service & Support

The Cisco SPA512G and SPA514G with 2-port Gigabit Ethernet switches provide the affordable, advanced voice and data communications small businesses need to stay productive and responsive.

IP Phones



For Small Business

IP Phones

SKU	Description	Service SKU
SPA301	Cisco SPA301 1-Line IP Phone	CON-SBS-SVC1
SPA302D	Multi-Line DECT Handset (for use with SPA232D)	CON-SBS-SVC2
SPA302DKIT	Multi-Line DECT Handset with DECT Base (SPA232D)	CON-SBS-SVC2
SPA303	Cisco SPA303 3-Line IP Phone	CON-SBS-SVC1
SPA501G	8 Line IP Phone With PoE and PC Port	CON-SBS-SVC1
SPA502G	1 Line IP Phone With Display, PoE, PC Port	CON-SBS-SVC1
SPA512G	1 Line IP Phone With Display, PoE, PC Port, Gigabit, EHS, TRO69/104/111	CON-SBS-SVC1
SPA504G	4 Line IP Phone With Display, PoE and PC Port	CON-SBS-SVC1
SPA514G	4 Line IP Phone With Display, PoE and PC Port, Gigabit, EHS, TRO69/104/111	CON-SBS-SVC1
SPA508G	8 Line IP Phone With Display, PoE and PC Port	CON-SBS-SVC1
SPA509G	12 Line IP Phone With Display, PoE and PC Port	CON-SBS-SVC1
SPA500S	32 Button Attendant Console for Cisco SPA 500 Series Phones	CON-SBS-SVC1
SPA500DS	15 Button LCD Attendant Console for SPA500 Series IP Phones	CON-SBS-SVC1
SPA525G2	5 Line IP Phone with Color Display, PoE, PC Port, Bluetooth, WiFi	CON-SBS-SVC1

Voice Add-Ons

SKU	Description	Service SKU
PA100	Power Supply for Cisco Small Business VoIP Products - 5V/2A	none
WBNP	Wireless-N Bridge for Phone Adapters and ATA's, Master-slave power design	none
POES5	5 Volt Power Over Ethernet Splitter	none
MB100	Wall Mount Bracket for Cisco SPA Series Phones	none

Based on the Session Initiation Protocol (SIP), the Cisco SPA512G 1-line and SPA514G 4-line IP phones are fully interoperable with leading voice over IP (VoIP) equipment, for fast deployment and high availability.



Voice

1 2 3



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The Cisco WRP400 Wireless-G Broadband Router with 2 Phone Ports is an impressive and versatile networking solution, offering advanced triple-play services prioritization in a single intelligent, compact device.

Voice Gateways and ATAs



For
Small
Business


ATA

SKU	Description	Service SKU
SPA112	Phone Adapter with 2 Ports for Voice-over-IP	CON-SBS-SVC1
SPA122	Single Port Router with 2 Phone Ports	CON-SBS-SVC2
SPA232D	Multi-Line DECT ATA with Router and 1 FXS Port, 1 FXO Port	CON-SBS-SVC2
SPA302D	Multi-Line DECT Handset (for use with SPA232D)	CON-SBS-SVC2
SPA302DKIT	Multi-Line DECT Handset with DECT Base (SPA232D)	CON-SBS-SVC2
SPA3102	Single Port Router with 1 Phone Port and 1 FXO Port	CON-SBS-SVC2
WRP400	Wireless-G Broadband Router with 2 Phone Ports	CON-SBS-SVC2
SPA8000	8-Port IP Telephony Gateway	CON-SBS-SVC2
SPA8800	SPA8800 IP Telephony Gateway with 4 FXS and 4 FXO ports	CON-SBS-SVC2

The Cisco SPA3102 voice gateway allows automatic routing of local calls from mobile phones and land lines to VoIP service providers, and vice versa.



Cisco Small Business Product Flipbook

Switching

Routing & Wireless

Security

Voice

Service & Support

Designed to support organizations with up to 24 employees, the Cisco UC320W offers business-class calling and messaging with full key system and small private branch exchange (PBX) features.

Unified Communications and Voice Systems



Unified Communications

SKU	Description	Service SKU
UC320W-FXO-K9	Cisco UC320W base unit, 24 users, 4 FXO ports	CON-SBS-SVC3
UC540W-FXO-K9	Cisco UC540, base unit, 8 user licenses for UC and integrated messaging, 4 FXO ports, 8 PoE 10/100 ports, integrated wireless, and 1 VIC slot. Upgradable to 32 max users.	CON-SBS-SVC4
UC540W-BRI-K9	Cisco UC540, base unit, 8 user licenses for UC and integrated messaging, 2 BRI ports, 8 PoE 10/100 ports, integrated wireless, and 1 VIC slot. Upgradable to 32 max users.	CON-SBS-SVC4
UC560-FXO-K9	Cisco UC560, base unit, 16 user licenses for UC and integrated messaging, 4 FXO ports, 4 FXS ports, 3 Layer 2 Gigabit Ethernet expansion ports, and 2 VIC slots. Upgradable to 104 max users	CON-SBS-SVC4
UC560-BRI-K9	Cisco UC560, base unit, 16 user licenses for UC and integrated messaging, 2 BRI ports, 4 FXS ports, 3 Layer 2 Gigabit Ethernet expansion ports, and 2 VIC slots. Upgradable to 104 max users	CON-SBS-SVC4
UC560-T1E1-K9	Cisco UC560, base unit, 16 user licenses for UC and integrated messaging, 4 FXO ports, 4 FXS ports, 3 Layer 2 Gigabit Ethernet expansion ports, 1 T1/E1 Primary Rate Interface (PRI) port, and 1 VIC slot. Upgradable to 104 max users	CON-SBS-SVC4
UNIFIED-CMBE3K	Unified Communications Manager Bus Edition 3000 – Top Level	none

UC540 / UC560

SKU	Description	Service SKU
L-UC-PRO-8U=	E-delivery license for Cisco UC 500 series, in 8-user increments	none

The Cisco® Unified Communications 500 Series for Small Business combines voice, data, video, security, and more into one easy-to-manage solution



Voice 1 2 3



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Service & Support URLs



For
Small
Business


Here you can see some additional small business resources you can tap in to learn more about our products. These are all great tools and resources that businesses can use at anytime.

Cisco Small Business Products and Solutions

www.cisco.com/smallbusiness

Cisco Small Business Support Community

www.cisco.com/go/smallbizsupport

Cisco Small Business Service

www.cisco.com/go/smbservices

Cisco Small Business Product Chooser

www.cisco.com/go/smallbizchooser

Cisco Small Business Support Center

866-606-1866

Take your knowledge to the next level, visit the Cisco Small Business University today: www.cisco.com/web/partners/sell/smb/university/index.html



If your business counts on your network operating 24-hours a day, Cisco offers Small Business Partner Rapid Response Service, which includes four-hour hardware replacement (where available).

Cisco Small Business Support Service

For Small Business


Cisco Small Business Support Service: Three-year “Peace of Mind”

Cisco Small Business Support Service 4-banded pricing model means that you have only one of four prices for the Small Business Support Service depending on the complexity of the device. Each device, whether it is an endpoint such as an IP phone, or perhaps a security router, will have a fixed price for its attached service.



- ✓ Software Updates for Bug Fixes
- ✓ Next Business Day Hardware Replacement (where available)
- ✓ Extended Access to Small Business Support Center
- ✓ Access to Small Business Support Community
- ✓ Online Chat Support

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Cisco Small Business Support Service is a 3-year subscription-based plan includes expedited hardware replacement, software updates, online chat support and more!

